

POLICE DISTRICTS — RESPONSE TIMES

2755. Mr P.D. Omodei to the Minister for Police and Emergency Services

- (1) Can the Minister advise the average response time achieved by each policing district in Western Australia on a district-by-district basis for priority one, two and three offences for the financial year ending 30 June 2007?
- (2) Can the Minister advise how many priority one offences were responded to by police in Western Australia for the year ending 30 June 2007?
- (3) Can the Minister advise the accepted Government/police service response time for priority one offences in Western Australia?

Mr J.C. KOBELKE replied:

- (1) Due to geographical and computer system restraints, information is not available for the regional Police Districts except Peel District. Below is the average response times achieved by each Police District for which data is available for the financial year ending 30 June 2007.

2006-07	Average Response Time (mins)		
	Priority 1	Priority 2	Priority 3
Central Metropolitan	0	7	16
East Metropolitan	1	9	22
North West Metropolitan	3	9	23
South East Metropolitan	4	9	23
South Metropolitan	4	9	23
West Metropolitan	2	8	23
Peel ¹	0	11	20
Metropolitan Districts ²	3	8	22

Notes:

1. Peel District is the only non-Metropolitan Police District using the CADCOM system, and hence the only non-Metropolitan Police District for which tasking response information is available.

2. The Metropolitan Districts aggregate figure (not including Peel District) is used as the Key Performance Indicator for the WA Police.

3. The figures in the above table differ from those presented in the 2007 WA Police Annual Report (in which the average response time for Priority 1 & 2 tasks was quoted as 9 minutes, with 24 minutes quoted for Priority 3 tasks). The reasons for this include; the Annual Report data is based on the sum of averaged monthly totals which includes rounding errors whereas the above data is based on a single aggregate extract for this particular Question; also that tasks re-opened or modified after the original monthly reports would not have been included in the Annual Report calculations, but have been included in the data for this Question.

- (2) There were 6 priority one tasks responded to by police in the Metropolitan Districts, for the year ending 30 June 2007.

Notes:

1. Due to geographical and computer system restraints, information is not available for the regional Police Districts except Peel District, in which no Priority 1 tasks were responded to in the 2006-07 financial year.

2. The above data only refers to Priority 1 tasks responding to a call for assistance from the public, and excludes pursuits and scheduled, duplicate or re-prioritised tasks.

- (3) The Key Performance Indicator agreed to between the Western Australian Government and the WA Police for the financial year 2006-07 for Priority 1 & 2 tasks was a Target Average Response Time of 9 minutes. There is no separate Target for Priority 1 tasks. This Target has been unchanged since 2002-03, and is still the Target for 2007-08.

NOTES:

Priority 1 and 2 tasks cover incidents where life or property, is or may be, in a state of threat or imminent danger. Offences include armed hold-up in progress, offender incident in progress and other life threatening incidents.

Priority 3 tasks cover incidents requiring immediate attention but are not life-threatening at that time. Priority 3 incidents may involve the welfare of a person, the possible apprehension of offenders or the preservation of evidence.